

Investor Grievance Flowchart

Investors can raise their complaints with HPMG Shares and Securities Pvt. Ltd. using the following methods :

1. Contact our designated officer on land-line during working hours.
2. Write an email to our Designated officer
3. Walk-in to our Head-office.

Kindly use the escalation matrix provided in Contact Us tab on our website to get contact details for our Designated Officers and KMPs.

Investors Grievances will be resolved as per Exchange / SEBI guidelines and Investors will be notified about the same, If a client wants to check the status of the complaint then they can reach out to us using the escalation matrix to get an update.

Flowchart :

New Complaint

Investor → Call / Email / Visit → Complaint Raised → Investigation of Complaint → Status of complaint will be communicated to Investor.

Existing Complaint

Investor → Call / Email / Visit → Check status on existing complaints.